

# Maple Air AC Giveaway – Official Terms & Conditions

By entering, participants agree to the following terms and conditions:

## Eligibility

- Entrants must be 18 years of age or older.
- Entrants must be legal residents of one of the following municipalities: Agincourt, Ontario; Aurora, Ontario; Brampton, Ontario; Caledon, Ontario; Churchville, Ontario; Concord, Ontario; Etobicoke, Ontario; King City, Ontario; Malton, Ontario; Maple, Ontario; Markham, Ontario; Mississauga, Ontario; Newmarket, Ontario; North York, Ontario; Richmond Hill, Ontario; Scarborough, Ontario; Thornhill, Ontario; Toronto, Ontario; Vaughan, Ontario; Willowdale, Ontario; Woodbridge, Ontario; Milton, Ontario; Ajax, Ontario; Burlington, Ontario; Oakville, Ontario; Pickering, Ontario; Whitby, Ontario; Georgetown, Ontario; Bradford, Ontario; Uxbridge, Ontario; Orangeville, Ontario; Bolton, Ontario; Nobleton, Ontario; Georgina, Ontario; Oshawa, Ontario; or Schomberg, Ontario, Canada. Proof of residence may be required.
- Entrants must be homeowners and reside at the property where the installation will occur (rental properties are not eligible).
- Entrants must have space for a centrally ducted air conditioning system (existing systems may be non-functional as they will be replaced). System compatibility and tonnage requirements will be determined by Maple Air's sales consultants based on property size and specifications.
- The system must be compatible with a 2-ton capacity installation. Homes requiring larger systems, non-standard installations, or additional upgrades (including but not limited to electrical work, duct modifications, permits, refrigerant line extensions, or condensate pumps) will be responsible for all associated costs.
- Limit one prize per household.
- Maple Air employees and their immediate family members (spouse, parents, children, siblings, and persons living in the same household) are not eligible to participate.

## **Entry Period**

- Giveaway start and end dates will be announced in the coming weeks.
- Entries submitted after the deadline will not be considered.
- All dates and times will be based on Eastern Time (ET).

## **How to Enter**

To participate, eligible entrants must:

- Like the original giveaway post.
- Follow @MapleAir\_HVAC on Instagram.
- Tag one (1) friend in the comments.
- Multiple comments are permitted; however, each comment must tag a unique friend. Spam or duplicate tags may result in disqualification.
- No purchase is necessary.
- Entries that do not meet all requirements will be disqualified.

## **Prizes**

**A total of three (3) prizes will be awarded to three (3) separate winners. Each prize will be awarded to only one (1) winner.**

### **1st Place Prize (ONE WINNER ONLY)**

- **One (1) winner** will receive one (1) new central air conditioning system, 2-ton capacity with standard installation.
- If a larger system is required, the winner may pay the difference in cost.
- Installation should be completed within three (3) months of winner announcement, with reasonable extensions granted for circumstances beyond the winner's or Maple Air's control (including but not limited to weather delays, permit delays, or municipal requirements). Failure to complete installation within the extended timeframe may result in prize forfeiture.

### **2nd Place Prize (ONE WINNER ONLY)**

- **One (1) winner** will receive one (1) ecobee smart thermostat and one (1) ecobee doorbell, both installed by Maple Air.

### **3rd Place Prize (ONE WINNER ONLY)**

- **One (1) winner** will receive one (1) Aprilaire central humidifier, installed by Maple Air.

### **General Prize Terms**

- Standard installation assumes typical site conditions, such as existing ductwork in good condition, standard electrical connections, and proper site access. Any additional work, materials, or upgrades are not included and will be quoted separately.
- Prizes have no cash value and may not be substituted, except at Maple Air's sole discretion for prizes of equal or greater value.
- Any disagreements regarding additional installation costs or other contest matters should be directed to Maple Air via email at [solutions@mapleair.com](mailto:solutions@mapleair.com). Maple Air will work in good faith to resolve disputes fairly.

### **Winner Selection**

- **Three (3) separate winners will be selected** - one (1) winner for each prize level.
- Winners will be selected at random using Simplifiers.com, from eligible entries on the original giveaway post.
- Winners will be selected within seven (7) days of the contest closing date.
- Odds of winning depend on the total number of eligible entries received.
- Each participant can only win one (1) prize maximum.

### **Verification & Redemption**

All winners are subject to eligibility verification. Selected winners must:

- Respond within three (3) days of being contacted.
- Complete verification and schedule installation within seven (7) days of being contacted.
- Installation should be completed within three (3) months of winner announcement, with reasonable extensions as outlined above.

**Verification includes, but is not limited to:**

- Proof of homeownership and proof of residence within the eligible municipalities.
- Confirmation that the entrant followed @MapleAir\_HVAC on Instagram, liked the original giveaway post, and tagged at least one (1) valid account.
- Tags must be genuine, active Instagram accounts that are not bots, inactive accounts, or alternate accounts created by the entrant.

Winners will be contacted via Instagram direct message from the official @MapleAir\_HVAC account. If a winner cannot be reached, fails to respond within the required timeframe, or does not meet eligibility requirements, Maple Air reserves the right to select a new winner.

**Ineligible Winners & Duplicate Households**

- If a selected winner does not meet eligibility requirements (e.g., resides in an ineligible property type), Maple Air may, at its sole discretion, provide a \$50 Amazon gift card as a goodwill gesture. A new eligible winner will then be drawn in their place.
- If the same household is drawn for more than one prize, they will only be eligible to receive the first prize drawn for them (in order: 3rd place, 2nd place, 1st place). A new eligible winner will then be selected for the other prize(s). No goodwill gift card will be provided in this case.

**Disqualification**

Maple Air reserves the right to disqualify any entry that is:

- Incomplete, fraudulent, or ineligible.
- In violation of Instagram's guidelines or these Terms & Conditions.

**Privacy**

- Entry information will be used strictly for contest administration and Maple Air communications related to HVAC products and services.
- By entering, entrants consent to Maple Air contacting them via Instagram or other means for contest purposes.
- Maple Air will not sell or share entrant data with third parties.

**Publicity**

By entering, entrants consent to the public use of their name, likeness, city of residence, and installation footage for promotional purposes by Maple Air, without additional compensation.

**Limitations of Liability**

- Maple Air is not responsible for technical failures, lost or late entries, or any damages, injuries, or losses that may result from participation in this giveaway.
- By entering, entrants release Maple Air from any liability related to participation, prize acceptance, installation, or use.

**General**

- This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram.
- Maple Air reserves the right to withdraw this offer or promotion at any time without prior notice.
- By entering, entrants agree to all giveaway Terms & Conditions.
- Contest void where prohibited by law.
- This contest is governed by the laws of Ontario, Canada. Any disputes will be resolved in Ontario courts.
- For questions or disputes regarding this contest, please contact [solutions@mapleair.com](mailto:solutions@mapleair.com).